

Introduction

Version 5 of SurvCE has introduced a new method of the software registration to make it faster and more reliable.

If your data collector is already connected to Internet, then the easiest choice is to use “Register with Data Collector Internet”.

For the vast majority of the users who do not already have existing Internet connection on the data collector, the “Register with Smartphone” choice is the preferred. This method requires the scanning of a special barcode called a QR code which represents all the device’s signature information needed for registration.

Here are the several ways to complete registration using QR code:

1. **Using an App.** Register online by scanning the barcode with a smartphone/tablet app*:
 - a. QR scanners for iOS devices
Q.TR Scanner: <https://itunes.apple.com/us/app/q.tk-qr-code-scanner/id987556166?mt=8>
QR Reader: <https://itunes.apple.com/us/app/qr-reader-for-iphone/id368494609?mt=8>
 - b. QR scanners for Android devices
Q.TR Scanner: <https://play.google.com/store/apps/details?id=uk.co.airsource.android.kiji.gtk&hl=en>
QR Droid Scanner: <https://play.google.com/store/apps/details?id=la.droid.qr&hl=en>
 - c. Amazon Fire tablets
QR & Barcode Scanner: http://www.amazon.com/Gamma-Play-com-Barcode-Scanner/dp/B016NF3052?ie=UTF8&redirect=true&ref=mas_ya_dp

*Please note that these are just some applications we have tested and similar scanners should work fine.

To complete registration using a QR code scanner app, please start the app on your smartphone or tablet, then use it to read the QR code displayed under “Register with Smartphone”. You may need to manipulate the angle to minimize screen glare. Once the code is scanned, proceed to the address displayed to complete registration.

2. **Using a Webcam.** Scan the barcode with your computer's webcam and register from your computer:
 - a. <https://www.the-qr-code-generator.com/scan>
 - b. Chrome plugin:
https://chrome.google.com/webstore/detail/scanqr/nihhbejdfklingkpkakffdlmepaeaaah?utm_source=gmail

To complete registration using a webcam, please hold the data collector with QR code displayed under “Register with Smartphone” facing the webcam. You may need to manipulate angle to minimize screen glare. Once the code is scanned, proceed to the address displayed to complete registration.

3. **Using a Photo.** Take a picture of the QR code:

If the above methods are not available, please take the best possible snapshot of the QR code using screen capture, a digital camera or your smartphone. Make sure the entire screen is captured in focus and without glare. Please email this picture to registration@carlsonsw.com along with your company name, user name and phone number.

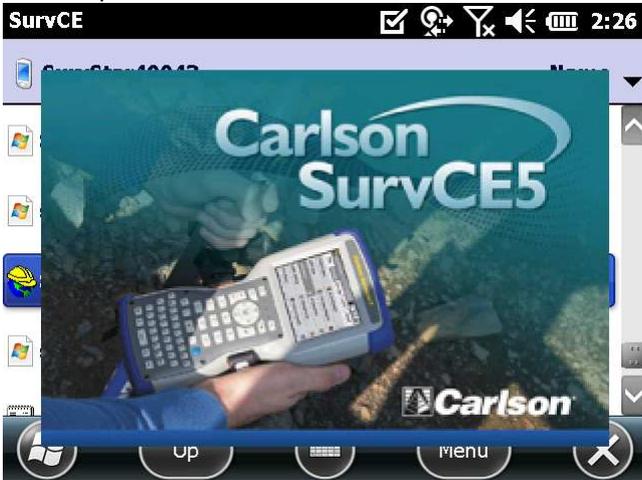
If you are capturing this screen on non-smartphone and email is not available, please send it to Carlson as multimedia message (MMS) to the number +1 (859) 903 5028. Make sure to include your Company Name, User name and email address in the text of the message.

Manual registration

In a rare case that none of the previous registration methods are available, manual registration may be required. For users running on a Carlson model data collector a “Manual Registration” button is available and registration can be completed at <http://www.survce.com> . For other devices, please contact Carlson Software for further assistance with registration.

Step by step instructions for registering with Smartphone (using QR code)

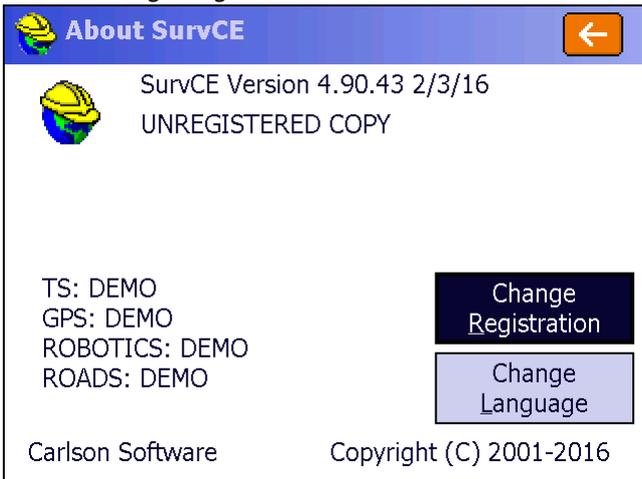
1. Splash Screen



2. Equip > About SurvCE



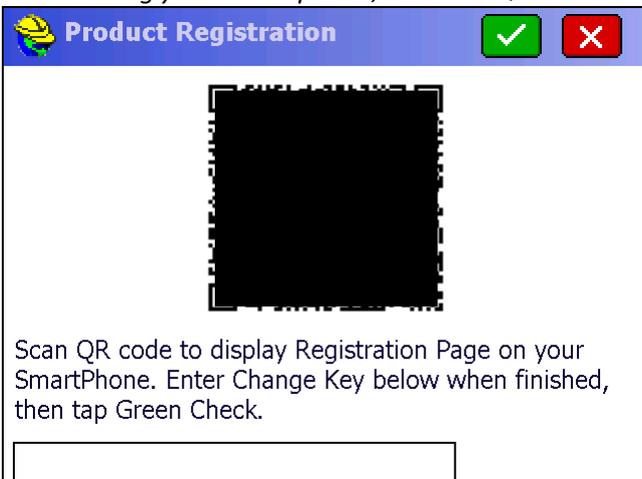
3. Change Registration



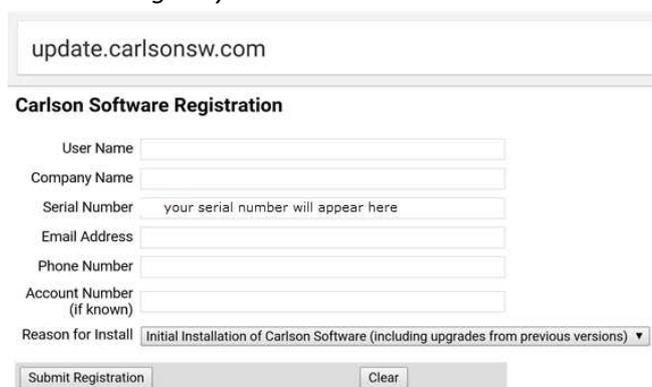
4. Enter in your SurvCE Version 5 Serial Number



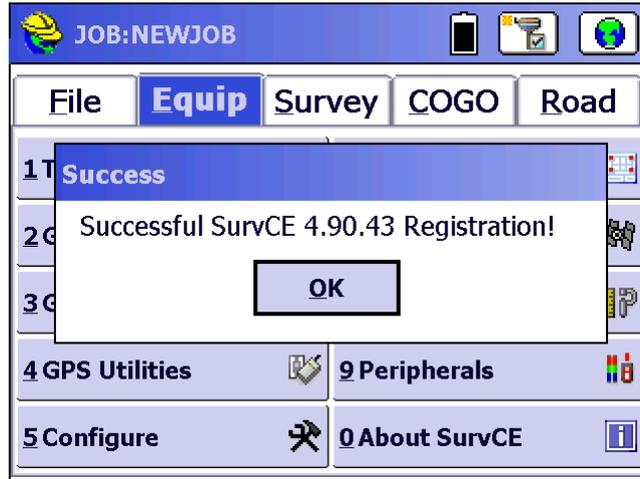
5. Using your smart phone, scan the QR code



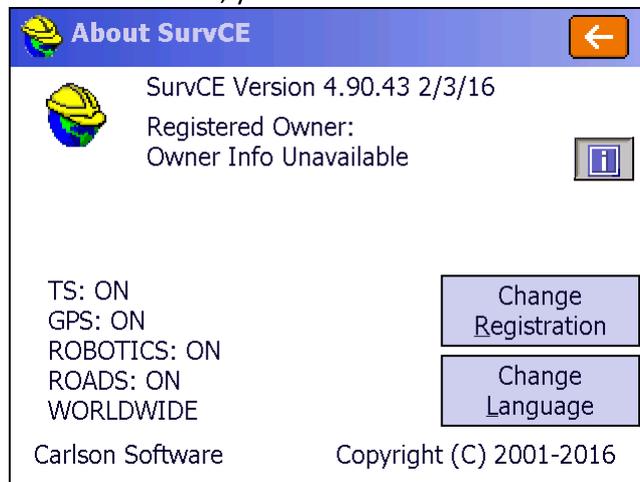
6. Enter in all the relevant information. Click on "Submit Registration". This will generate a change key to enter into SurvCE.



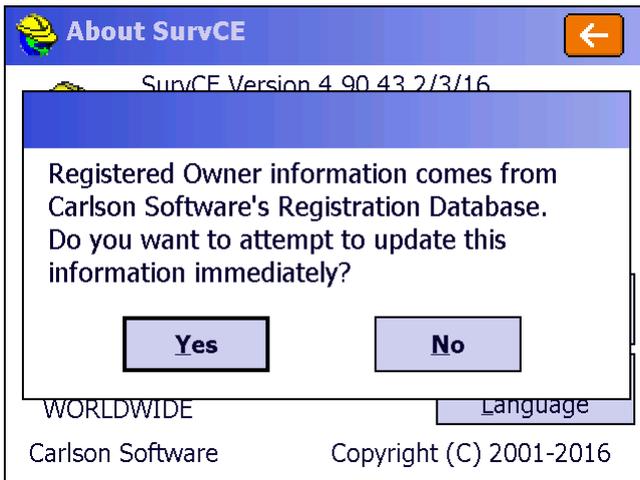
7. Once successful, following will appear



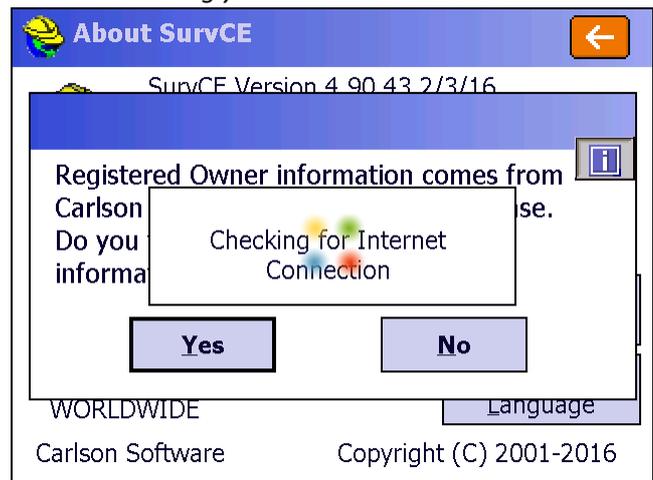
If your data collector is connected to the Internet, you can click on the Blue "i" button to update information



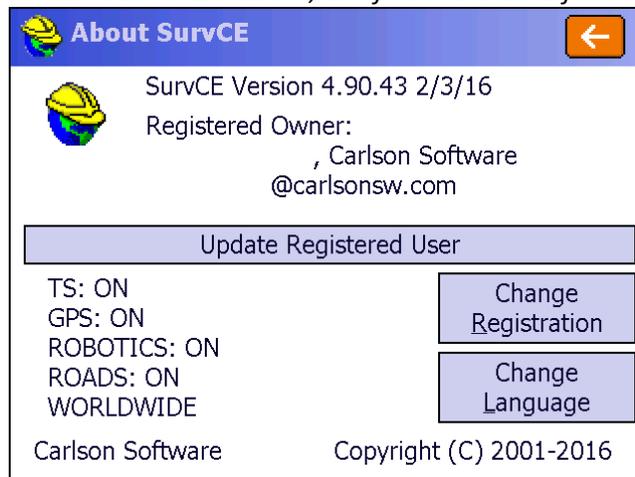
9. Click OK to continue



10. Checking your Internet Connection



11. Once SurvCE has connected to the Carlson Database, all of the relevant information will be displayed on screen.



12. If you need to update the registered user information, you can do so by clicking on "Update Registered User" and following the prompts.

