



# Software Maintenance Plan Renewal

To renew your [Carlson Software Maintenance Plan](#), simply complete this form and fax back to **+1-606-564-6422** or E-mail to [sales@carlsonsw.com](mailto:sales@carlsonsw.com). You have the option to pay by credit card or provide a Purchase Order number and/or signature. You can also contact your [Carlson dealer](#) to renew your maintenance. **All sales are subject to approval by Carlson Software.**

Remit to:  
**Carlson Software**  
 102 W 2nd Street  
 Maysville, KY, 41056  
 Phone: +1-606-564-5028  
 Fax: +1-606-564-6422

Carlson Client ID

Organization Name

Billing - Mailing -  
 Shipping Address  
 City, State/Province  
 Postal Code  
 Country (non-U.S.)

Phone

Fax

E-mail Address

### Desktop Software Maintenance Policy:

- 1) Maintenance is included for free for 90-days after initial product purchase.
- 2) Maintenance obtained at the time of initial software purchase applies for 15 months.
- 3) An active Maintenance plan can be renewed annually at a cost of 10% of software list price.
- 4) If Maintenance is not renewed prior to expiration, a 1-year Maintenance plan costs 15% of software list price and increases by 5% per year after expiration date.
- 5) The maintenance program is all-inclusive and updates all modules (newly and previously purchased) of Carlson office products, including Survey, Civil, Hydrology, GIS, Construction, GeoTech, Trenching, CADnet, Field, Mining, and C&G office products.

### Maintenance Benefits:

- 1) Automatic free upgrades for all modules when a new version is released. [Manuals can be purchased separately.](#)
- 2) Periodic new feature additions within the 1-year release cycle.
- 3) Toll-free priority technical support.

**\* Please renew my coverage [include serial number(s) on next page]:**

Printed Name

Purchase Order #

**Credit Card:**

Visa

MC

Amex

Amount

**CC Number**

**Exp. Date**

**Name on Card**

**Sec. Code**

Signature

\_\_\_\_\_

Dated

**\* List your Carlson Software serial number(s) for maintenance renewal here and return/include with page 1:**

s/n 1:

s/n 2:

s/n 3:

s/n 4:

s/n 5:

s/n 6:

s/n 7:

s/n 8:

s/n 9:

s/n 10:

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(continue as needed)